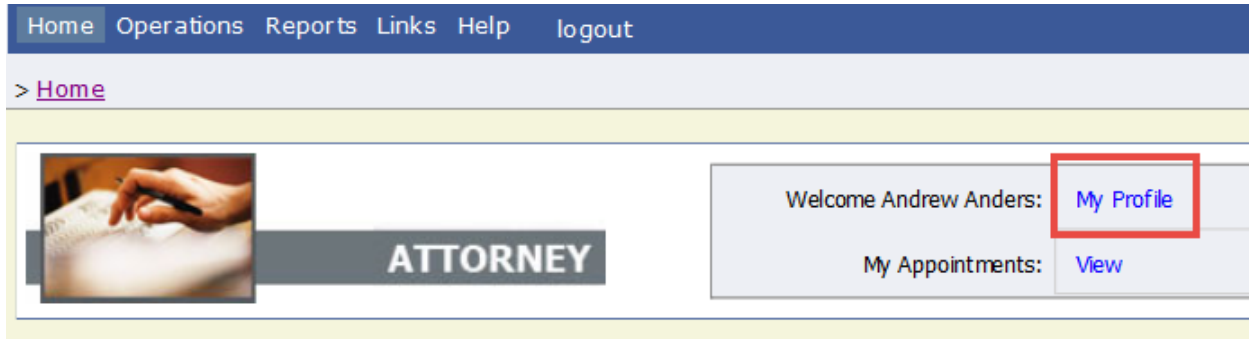
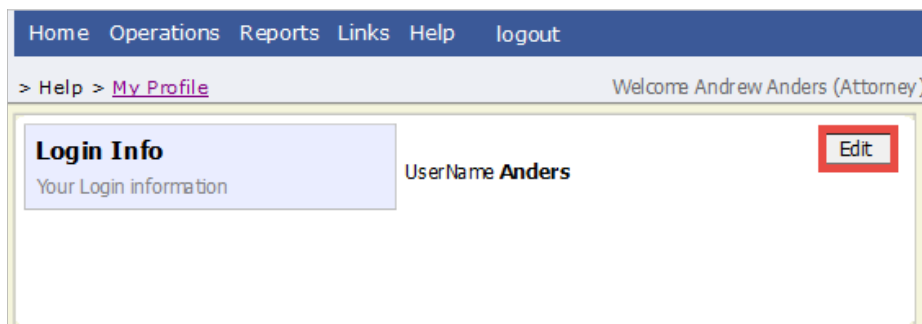


## Changing Your User Name and Password

You can access your user name and password in your profile. The **My Profile** link is near the top of your Home page and in the **Help** menu.



From your My Profile page, click **Edit**.



To change your user name, in the **Username** field, type the new user name, and click **change**.

To reset your password, click **Reset**. The screen changes to allow you to enter and confirm the new password. Click **Reset** again.

 A screenshot of a password reset form. It features three input fields: 'Username' containing the text 'Anders', 'Password', and 'Confirm'. To the right of the Username field is a blue link labeled 'change'. To the right of the Password and Confirm fields are red asterisks. At the bottom of the form, there is a black button labeled 'Reset' and a grey link labeled 'cancel'.

If you have forgotten your user name or are locked out of your account, you must contact your court to unlock your account. Please view the job aid on Expired Passwords and Locked Accounts.